



## Rules and Procedures – COVID-19

Effective: Monday November 16<sup>th</sup>, 2020

Metro Ice Sports Facility requires all user groups, participants, coaches, and spectators to follow these rules and procedures due to the COVID-19 pandemic. User groups are expected to share these rules and consequences for noncompliance with their teams, visiting teams, coaches, and spectators.

### Rules

- **Capacity Restrictions: Parents and Spectators will no longer be allowed inside the facility.**
  - One (1) Individual will be allowed entry for up to 15 minutes to assist with their skater that is age 13 or under and will then be required to exit the facility.
- All patrons are to enter and exit the facility using the Public Entrance at the lower level of the building.
- Parents and Spectators are encouraged to practice social distancing while waiting.
- **All patrons are always required to wear a face mask while in the facility.**
  - This includes players while getting dressed. Masks may be removed just prior to entering the ice/turf areas.
  - Public Skate patrons are always required to wear a face mask, even while skating.
- All patrons must follow CDC/IDPH guidelines for social distancing (stay at least 6 feet from others).
- All patrons are encouraged to self-monitor and stay home if sick.
- Lost and found has been eliminated: please make sure to have all belongings before leaving the facility.
- Patrons will be permitted into the facility no sooner than 20 minutes prior to the start of the event and must vacate the facility within 20 minutes of the completion of the event.
- Skaters and coaches are expected to go to their designated areas.
  - (posted on the white board at the public entrance)
  - Please zip up bags and place them under the benches so they are not blocking the walkways.
- Children are not allowed to be running and playing in the public / common areas of the facility.

### Concessions

- All food and beverage must remain in the upstairs lobby and patrons MUST be sitting at a table.
  - Absolutely no walking around the facility with food or beverage.
- All patrons are expected to leave the tables and chairs where they are placed in the lobby.
- No outside food or beverage is permitted.
- No outside alcohol is permitted.
- No Tailgating.

### Non-Compliance

- Patrons observed not following the rules will be asked to comply. If they do not comply, they will be asked to leave. If they do not leave, the event will be stopped until they exit the facility.
- Ongoing issues with patrons not following the rules will result in possible cancellation of future events.

Metro Ice Sports Facility reserves the right to adjust these protocols as needed. If you have any questions, please call the facility at 515.276.7200 or send email to [info@metroicesports.com](mailto:info@metroicesports.com).

Thank You for Your Cooperation!

Metro Ice Sports Facility